



We continue to grow and are looking for you to join our Product team in Hamburg as

## Senior Product Manager (m/f/x)

**Facelift bbt** has been successful in the social media software market for more than 10 years and is Europe's leading provider of the all-in-one solution of social media marketing technologies: **Facelift Cloud**. As part of UNITED Marketing Technologies, Facelift belongs to the DuMont Media Group. Facelift is headquartered in Hamburg, Germany, with additional locations including Paris. Over 300 employees are passionate about making social media easier for businesses. Facelift serves more than 2,000 clients worldwide and is an official Meta Business, Instagram, and Pinterest partner.

### Your tasks:

- You are in charge of Facelift Cloud's moderation area - this is where our customers handle all of their Social Media interactions collaboratively in one central area.
- You are the interface to your cross-functional, international product development team (team language is English) and you are on top of your backlog.
- You analyze user needs, weigh opportunities, and develop the most promising solutions with your team.
- You explain the rationale behind your product decisions to colleagues across the company, so that they can convey your excitement to our customers.
- You work closely with the CPO and other stakeholders, and you have direct impact on the success of the company.
- You contribute to our internal product community. Together we continuously get better in developing products of which we can be proud because our customers love them.

### Your profile:

- You are a team player and able to win other people to work with you.
- You have worked for several years as a product owner in agile product development teams (ideally in a SaaS environment).
- You are curious and want to understand what drives the users of our product.
- You are experienced in product discovery.
- You have an analytical approach and convince others with clear thoughts, relevant data, and good ideas.
- You understand the technical workings of software products and you like to learn from other members of your cross-functional development team.
- You are not shy to collaborate with colleagues from different departments.
- Your communication is clear, and you understand how to address different audiences.
- Your English is strong (if you also speak German: even better!).
- You are familiar with different facets of Social Media communication between companies and their customers, and you see the potentials in this.

### Your team:

We are a team of ca 20 experienced UX, Product Operations and Product Managers and we work to evolve Facelift Cloud in ways that empower existing and future customers to do a great job. We believe in Product-Led Growth and have significant impact on the success of Facelift.

### What we offer:

You will work in the heart of Hamburg in a **modern office** with a roof-top terrace and a lovely lounge area. We offer highly **flexible working hours** in a **hybrid working model** with the possibility to work partly in other EU countries. For your work-life balance you will receive **30 days of vacation**. You can expect a job that won't let you get bored! From day 1, you'll start with an intensive **onboarding program** and can contribute your ideas in **cross-functional project teams**. You can also look forward to a **state-of-the-art infrastructure** and **modern hardware** (MacBook also for private use). **Corporate benefits** (top employee discounts from various well-known brands), a **company pension plan** with attractive conditions, and other health offerings are also available to you, as well as fresh fruit, drinks and excellent coffee!

**What are you waiting for? Apply now!**

Femke and the Recruiting team are looking forward to receiving your application as well as your earliest possible start date and your salary expectations. Please submit your application via PDF to [jobs@facelift-bbt.com](mailto:jobs@facelift-bbt.com).

We look forward to meeting you and shaping your future at Facelift!